



OPERATING STATISTICS

Board Report FEBRUARY 2020

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
890,587	880,148	1.2%	Total Bus Revenue Passenger Trips ⁽¹⁾	4,495,037	4,529,383	-0.8%
64,252	60,306	6.5%	Other Bus Passenger Trips ^{(includes East Lake) (2)}	329,284	288,180	14.3%
954,839	940,454	1.5%	Total Fixed Route Passenger Trips ⁽¹⁻²⁾	4,824,321	4,817,563	0.1%
24,733	26,422	-6.4%	DART Client Trips ⁽³⁾	129,147	136,588	-5.4%
153	102	50.0%	DART TD Trips ⁽⁴⁾	596	461	29.3%
3,215	3,224	-0.3%	DART PCA Trips ⁽⁵⁾	16,789	17,422	-3.6%
28,101	29,748	-5.5%	Total DART Passenger Trips ⁽³⁻⁵⁾	146,532	154,471	-5.1%
10,118	4,399	130.0%	Total Mobility Programs ⁽⁶⁾	49,452	18,790	163.2%
993,058	974,601	1.9%	Total Passenger Trips ⁽¹⁻⁶⁾	5,020,305	4,990,824	0.6%
281,718	291,613	-3.4%	TD Discounted Pass Trips	1,490,701	1,563,734	-4.7%
51,049	50,858	0.4%	UPASS Trips	258,575	255,609	1.2%
4,514	5,337	-15.4%	Wheelchairs	24,152	27,054	-10.7%
30,242	30,377	-0.4%	Bikes on Buses	155,445	158,777	-2.1%
39,773	40,009	-0.6%	Average Weekday Passenger Trips			
25,932	27,140	-4.5%	Average Saturday Passenger Trips			
16,206	16,123	0.5%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
634	619	2.4%	Employees-Budgeted-Full-Time			
715,571	691,818	3.4%	Total Revenue Miles	3,731,013	3,674,454	1.5%
52,548	51,571	1.9%	Total Revenue Hours	274,617	273,828	0.3%
66.0	69.1	-4.4%	On-Time Performance ^(Earlies excluded.)	67.9	66.4	2.2%
31.9	42.1	-24.2%	Complaints/100,000 Passenger Trips-PSTA Bus	31.9	35.5	-10.1%
39.1	20.2	94.1%	Complaints/100,000 Passenger Trips-DART ^(less EL)	75.1	16.8	346.0%
3.84	4.21	-8.9%	Accidents--Total-Per 100,000 Miles	3.91	4.22	-7.4%
1.61	1.79	-9.9%	Accidents--Preventable-Per 100,000 Miles	0.95	1.18	-19.8%
60	35	N/A	Security Incidents - (All)	260	204	N/A
26	14	N/A	Security Incidents - (Operators Only)	84	61	N/A
14	12	N/A	Severe Incidents - (All)	68	71	N/A
4	2	N/A	Severe Incidents - (Operators Only)	24	21	N/A
20,195	23,746	-15.0%	Miles Per Roadcall	24,962	17,122	45.8%
17,889	28,826	-37.9%	Miles Per Service Interruption	25,910	16,778	54.4%
1.28	1.31	-2.6%	Bus-Total Passenger Trips / Revenue Mile	1.25	1.27	-1.9%
17.37	17.57	-1.1%	Bus-Total Passenger Trips / Revenue Hour	16.97	17.08	-0.7%

**Severe Incidents Defined as : events involving physical + verbal + weapon assaults or threats.

Ridership Trend Analysis:

Month	
18,457	Total Passenger Trips +1.6 %
	Major Factors in Trend:
6,426	Bus
5,704	Jolley Trolley
2,258	St. Petersburg DT Trolley
5,719	Mobility
-1,647	DART