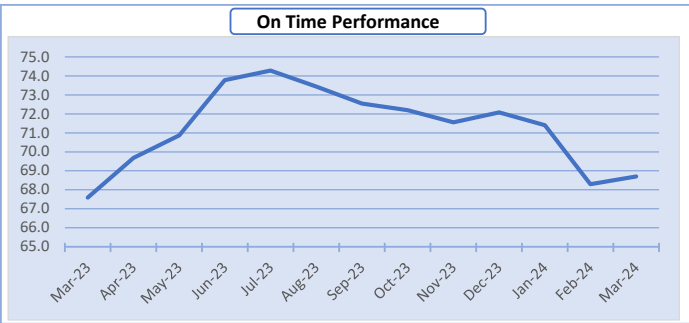
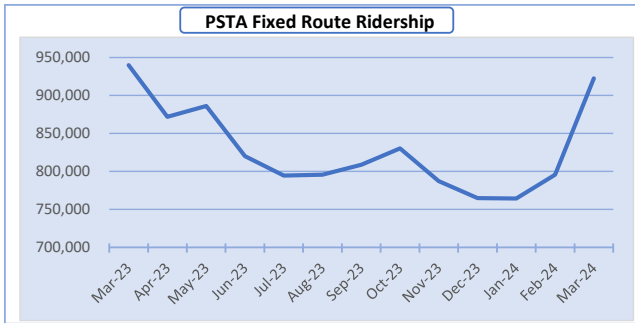




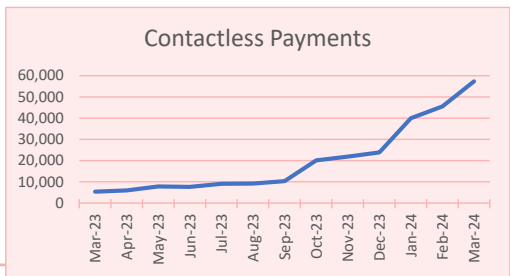
Board Report March 2024

At a Glance
TD Discount trips have increased 5% compared to March 2023, and increased 7% YTD.



Ridership	This month	Prior year month	% Change	YTD	Prior YTD	% Change
PSTA Local Bus	783,561	769,869	2%	4,299,919	4,334,358	-1%
SunRunner	76,014	115,218	-34%	355,709	483,713	-26%
Jolley Trolley	52,884	47,374	12%	167,781	170,874	-2%
Looper	10,086	7,443	36%	41,495	33,991	22%
Total Fixed Route	922,545	939,904	-2%	4,864,904	5,022,936	-3%
PSTA Access	44,814	39,294	14%	251,737	212,068	19%
¹ Other Mobility	5,860	4,051	45%	36,127	20,489	76%
Total Passenger Trips	973,219	983,249	-1%	5,152,768	5,255,493	-2%

Monthly Metrics	This month	Prior year month	% Change
² Flamingo Adoption	50%	34%	48%
³ Avg. Weekday Trips	35,546	35,061	1%
Avg. Saturday Trips	26,689	26,554	1%
Avg. Sunday Trips	18,660	17,659	6%
Fixed Route Complaints/100K trips	31.0	36.2	-14%
Access Complaints/100K trips	102.6	96.7	6%
Security Incidents	58	70	-17%
⁴ Severe Incidents	4	6	-33%



Types of Trips	This month	Prior year month	% Change	YTD	Prior YTD	% Change
Wheelchair	3,616	3,368	7%	22,135	24,039	-8%
Bikes	20,061	22,297	-10%	123,827	141,525	-13%
TD Discount Pass	155,561	147,653	5%	852,859	799,169	7%
UPASS	75,883	28,864	163%	370,114	148,495	149%
Farebox Trips	283,299	424,845	-33%	1,650,884	2,422,446	-32%
Flamingo App Trips	53,445	61,405	-13%	288,342	342,254	-16%
Contactless Payment	57,324	5,376	966%	208,612	10,147	1956%
Flamingo Card Trips	307,580	209,758	47%	1,534,410	1,146,343	34%
Total Flamingo Trips	418,349	276,539	51%	2,031,364	1,498,744	36%

PSTA Operating Statistics	This month	Prior year month	% Change	YTD	Prior YTD	% Change
On Time Performance	68.7	67.6	2%	70.7	68.4	3%
Total Miles	907,692	931,348	-3%	5,218,631	5,297,343	-1%
Total Hours	61,527	62,705	-2%	349,755	354,525	-1%
Miles per Roadcall	18,910	21,167	-11%	21,927	22,838	-4%
Bus Diesel Fuel Gallons	179,014	191,932	-7%	1,036,963	1,084,757	-4%
E-Bus Kilowatt Hours	59,392	24,682	141%	201,988	136,495	48%
Accidents - Total/100K Miles	3.75	4.19	-11%	3.66	4.75	-23%
Accidents -preventable/100K Miles	1.43	1.18	21%	1.18	1.64	-28%

¹ Other Mobility includes Late Shift, Direct Connect, Healthy Hop and Urgent Day
² Flamingo trips divided by total APC trips
³ Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)
⁴ Severe incident definition: Events involving physical + verbal + weapon present
 APC data validated and approved by FTA for NTD reporting.
 *Data contained in this report is considered DRAFT until FTA validation and final acceptance